



service



Continental Control

Over C's European is living up to its name thanks to the very latest satellite tracking technology that makes pan-European deliveries efficient and cost-effective.



Keeping track of every vehicle in a busy transport service is a complicated business, but the Navman Wireless vehicle management solution has provided Over C's dedicated transport service a one-stop shop solution. The company specialises in urgent UK, Ireland and continental European deliveries from its depots in Leeds and Heathrow. With the help of Navman's tracking technology, Over C's can now deliver its goods in the fastest and most cost-effective way possible throughout the whole of the continent.

Being able to keep track of every vehicle no matter where it is means that Over C's is always able to dispatch the nearest vehicle for every pickup. This saves the company both time and money, and provides a more co-ordinated and efficient service that keeps everything running much more smoothly.

The beauty of the Navman Wireless fixed-priced Pan-European service is that the company does not run up huge bills for roaming. Being able to pay a fixed price for tracking vans and communicating with drivers enables Over C's Ltd to keep control of its costs more effectively, safe in the knowledge that there will not be any surprises when the bill comes in.

In association with



For Successful Fleet Management



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Staying Ahead

Previously, the operations team had a tough time keeping track of their drivers' locations. If a client rang asking for an update on a delivery, the operations team would have to hang up, call the driver to find out where he was, and call the client back. Now, the Navman OnLineAVL application will monitor and track each vehicle in real-time, allowing the operations team to stay abreast of all the latest movements without having to constantly make costly calls to the drivers. So now when clients phone in, not only do they find out what they need to know instantly, they are also the ones paying for the call.

And for any busy courier company, keeping track of time is almost as important as keeping track of the drivers. Navman's vehicle tracking software takes the hassle out of delivery reports, creating accurate time sheets in minutes. Now when a client queries the times of arrival, Over C's can provide precise data supplied by Navman's GPS tracking solution.

Staff Monitoring

Keeping track of deliveries isn't just useful for dealing with customers. Knowing where their drivers are at all times has meant that company directors, Mark Senior and Barry Flood, do not have to wonder what their employees are up to when they are on the road. “Now we can ensure that drivers don't stop for hours at a time and blame it on the traffic.” Because drivers are on 24-hour call they take their vehicles home with them at weekends. “We can look back through the records for the weekend and we'll know if anyone has been using the vehicles when they shouldn't be,” explains Mark.

Cost-effective communication

For Over C's, the cheap cost of pan-European communications was one of the main attractions of the Navman Wireless vehicle tracking solution. Previously, the company was not only paying to make expensive calls to drivers, it also had to pay for the drivers to receive the calls on their mobile phones abroad. The communications system provided by Navman Wireless uses a GPRS connection over the Vodafone network, which is available to Over C's at a fixed monthly price. Messages are sent directly to the driver's screen, and drivers can return messages using a keyboard without incurring any extra costs. This has led to a reduction in mobile phone bills from £100 to under £20 a month per driver. “This saving alone has made the tracker invaluable,” explains Mark.

Increasing Efficiency

Over C's no longer have to worry about wasting money on running empty vehicles unnecessarily. As Mark Senior explains, “Navman's tracking solution means that if a driver is coming back from Germany with an empty van and a job comes in, we can divert him simply by sending a message to his screen, saving us call costs, increasing efficiency, and reducing unnecessary fuel consumption.”

Plus, now they know where all the vans are, the team can always dispatch the nearest vehicle to a job. And it is this - combined with a GPS satellite navigation system that helps the driver to find the fastest and most efficient route across Europe - that makes Over C's whole service faster and more cost-effective.

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Navman Wireless UK Ltd

Navman Wireless is at the forefront of the current growth in Vehicle Tracking and Mobile Data Development. Their unique hardware designs and latest software applications are designed for businesses that want to exploit the advantages offered by this technology, enabling them to generate rapid cost savings and increase productivity.

Navman Wireless's software solution uses a Windows based OnLineAVL system, allowing users to track, message and monitor their fleet from almost any PC at any location.

The Navman Wireless system uses GPS satellite technology and Vodafone GPRS network that enables live vehicle-tracking information to be visible automatically and across multiple sites within seconds for a fixed cost. This means that there is no variable usage bill for customers using the tracking system.

Navman Wireless UK Ltd is part of the Wireless Data Division of the international research and development company, Navman New Zealand Limited, which is owned by the Brunswick Corporation.

- For more information on Navman solutions, contact Navman Wireless UK Ltd on 01782 557950 or visit our website at www.navmanwireless.co.uk
- For more information on Vodafone's GPRS, visit the Vodafone web site at www.vodafone.co.uk

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